

Holmes Chapel Health Centre PATIENT PANEL NEWSLETTER 2016 - 2017



Holmes Chapel Health Centre Patient Panel is continuing with its work in supporting the Health Centre, its staff and of course you the Patients, by working together to ensure that the service provided continues to improve and standards are met.

The Panel have now been fortunate to have a sixth form student join us. This valuable addition brings a new dimension to our discussions and focus. Every member of the panel has an opportunity to share their views and any concerns they might

have, knowing they will be listened to in a pleasant but formal atmosphere.

If you wish to contact the Panel or have a question raised at one of our regular meetings please leave details in the Patient Panel Box in the Foyer.

Fund Raising

Each year we aim to raise funds to purchase items that will directly benefit Patients. Over the past nine years we have raised, with the help of you, the Patients, at our stalls held during the annual flu clinics, a total of more than £2300. This has funded the purchase of equipment solely for the benefit of Patients, for example Rise and Fall examination couches and high seating chairs in the waiting room. We arranged the photographs to enable Patients to recognise their clinician and erected parking warning signs to discourage unauthorised parking. In addition we helped fund the blood pressure machine for the waiting room, new equipment for the baby clinics and specialised medical equipment such as a skin lesion monitor, a staff training CPR manikin and a nebuliser.

Without the kind and generous help of you, the Patients, in donating books and the ever important jig-saws this would not have been possible.

Representing the Practice

Members of the panel represent the Practice Patients by attending one off information days, covering topics such as;

Clinical Commissioning

Caring Together

The National Living Well Dying Well Community Charter

They also attend regular meetings of;

HealthVoice

Caring Together Project Team

Mental Health Working Party

Clinical Commissioning Group Public Meetings

The information from these meetings is fed back at Patients Panel meetings to inform the members and the Practice.

Sharing Best Practice

The Panel undertook a review and comparison of a range of procedures and services offered by the Holmes Chapel and Congleton GP Practices to facilitate the implementation of "Best Practice". This review was completed in February and the results are being analysed and investigated.

Communication

Patients can now arrange appointments and view test results via the "Patient Facing (Online) Services" link on the Holmes Chapel Health Centre website although you will need to register first.

The Patient Panel recommends that you visit the website, it is easy to access and read, full of information for any age group or condition.

Practice Funding

Please encourage all family members, relations, friends and neighbours living within the catchment area to register with the Health Centre. No funding is provided to the Health Centre for unregistered Patients.

Holmes Chapel Health Centre Patient Panel Members

Anthony Firth	-	Chairman
Ian Watson	-	Vice Chairman
Richard Rabone	-	Treasurer
Pamela Cumberbirch	-	Secretary
Patricia Cotton		
Ian McCubbin		
Alice McIlveen		
Alan Potts		
Leslie Reed		
Heather Williams		
John Wilson		